

# LEVEL PLATFORMS

## Press Release

### Level Platforms Recognized for Partner Programs, Channel Friendliness, Service and Support

*Technology solution providers rate Level Platforms as a 'Best Managed Services Vendor' in Business Solutions Magazine's first annual 'Best Channel Vendors' report*

**Ottawa, ON, Canada – January 7, 2009** – LPI Level Platforms Inc, the global leader in remote monitoring and management software for solution providers that offer managed services to their end customers, ranked among the nation's best technology vendors in Business Solutions Magazine's 2009 Best Channel Vendors report. The study, described as one of the largest and most detailed of its kind, revealed that solution providers consider Level Platforms to be best at service/support, channel programs and channel friendliness for its award-winning managed services platform, Managed Workplace.

"We've been pleased to discover that the business and technical support from Level Platforms is second to none. Level Platforms really works with you to ensure that you are maximizing your ROI and getting the most out of the product," said David Wilson, Director, Certum, a solution provider based in Glasgow, Scotland that provides IT services to corporate and public sector clients throughout the UK, and has achieved zero downtime for end users since deploying Managed Workplace.

"Over the years, the Level Platforms team has clearly differentiated themselves not only with a great product, but by offering many valuable resources, as well as unparalleled business and technical support," says Andrew Harper, Chief Information Officer, Gaeltek, LLC, a solution provider in Washington DC who has been using Managed Workplace to grow his business since 2005.

Level Platforms recently launched Managed Workplace 2009, a next-generation remote monitoring and management platform designed to help managed services providers deal with the challenges and opportunities of evolving IT environments. "With Managed Workplace 2009, Level Platforms again demonstrates their well known commitment to their Partners' success with a fast, flexible, powerful platform that delivers," says Harper.

“Level Platforms prides itself on being the most channel-centric platform vendor in the industry with a deep commitment to the immediate and long-term success of our solution provider Partners. We’ve invested in delivering a world class partner experience and it’s an honor to be consequently recognized by the market in the categories relating to channel friendliness, channel programs, and overall service and support,” said Peter Sandiford CEO Level Platforms.

### **About Level Platforms**

With 3000 Partners in 30 countries, Level Platforms is the leading provider of managed services software for IT solution providers servicing small and mid-sized end customers through its award-winning agentless remote monitoring and management software, Managed Workplace. Level Platforms provides everything a Managed Services Provider needs to remotely monitor and manage their complete end customers' IT environment through a single web-based central dashboard—the platform for today, and for tomorrow. Managed Workplace Service Center is available in an On Premise Edition designed for installation at the solution provider’s site or a Hosted Edition, a massively scalable, multi-tier, multi-tenant product, offering the full range of features and functions for SaaS and Cloud hosting service providers.

For more information, visit Level Platforms at [www.levelplatforms.com](http://www.levelplatforms.com).

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